BIGBEAR POWER

WE BUILD TOOLS, NOT TOYS,
FOR HARDWORKING AMERICANS.

We stand behind every machine we build with warranties that have your back. Our customer service is rated #1 in the country because we answer the phone, we listen, and we take care of our customers.

When you call, you're not just a number—you're part of the Big Bear family. If you ever have an issue, big or small, call us anytime. We're here to help and we'll make it right.

WE BUILD IT. WE STAND BEHIND IT. WE'VE GOT YOUR BACK.

EXTENDED 5-YR LIMITED GAS-POWERED WARRANTY



ENGINES:	RATO ENGINES - GX Commercial LLC will provide OEM parts or replace the engine at our discretion for 5 years from the purchase date, at no cost to the original owner, with proof of purchase receipt. The warranty is not transferable. OTHER ENGINE BRANDS - Are covered under their original OEM warranty. The warranty is not transferable.
CHASSIS:	GX Commercial LLC will provide replacement parts to the original purchaser for 5 years for defective chassis components.



WARRANTY EXCLUSIONS:	Tires, Cutting Blades, Cutting Teeth, Labor, Anvils, Belts, Hardware, 12V Batteries, wiring, damage, misuse, accessories, shipping damage, including minor scratches and dents.
FOREST READY KITS:	Promotional accessories, when provided, including Oil funnels, hand tools, files, ear protection, safety glasses, gloves, helmets, and Lithium chainsaws, are excluded from warranty.



THREE-POINT EQUIPMENT:	Five years on all gearboxes and one year on all chassis components, excluding paint, hardware, cutting bars, tines, and blades.

REAL PEOPLE. REAL SERVICE. REAL SUPPORT.
CALL US ANYTIME. WE'RE READY TO HELP.

CUSTOMER SERVICE
725-274-6171
EXTENSION 1 • PST 9-4

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